

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 12th day of December' 2022
C.G.No.63/2022-23/Tirupati Circle

Present

Sri. K.Rama Mohan Rao

Sri.S.L.Anjani Kumar

Smt. G.Eswaramma

*Chairperson (I/c) &
Member (Finance)*

Member (Technical)

Independent Member

Between

*K.Guravamma,
6-12-5E,
KB Layout,
Tirupati
Chittoor Dt.*

Complainant

AND

1. Asst. Accounts Officer//ERO/Tirupati 1
2. Deputy Executive Engineer/Town 1/Tirupati

Respondents

ORDER

1. The case of the complainant is that she has applied for domestic service for 3KW load to her pent house and paid Rs.5,495/- on 25.9.2021 at Grama Sachivalayam. But the department rejected her application due to non-feasibility. The complainant approached the department to transfer the deposit amount paid by her to another existing service vide SCNo.5523400078452 which is in the name of her husband Late. K.Bhaskar Chetty. But, so far not transferred the deposit amount to her husband's service. Hence requested the forum to resolve her grievance.
2. The case was registered as C.G.No.63/2022-23/Tirupati Circle and sent to Respondents for written submissions.
3. Respondent.No.1 and 2 submitted joint written submission stating that Smt. K. Guravamma D.No.6-12-5 E, K.B. Layout, Tirupati registered application for new service connection for Rs.5,495/- on 25.09.2021 vide

DESPATCHED
DATE 13/12

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/
APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri
Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri
Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red
Hills, Lakdikapool, Hyderabad- 500 004.